

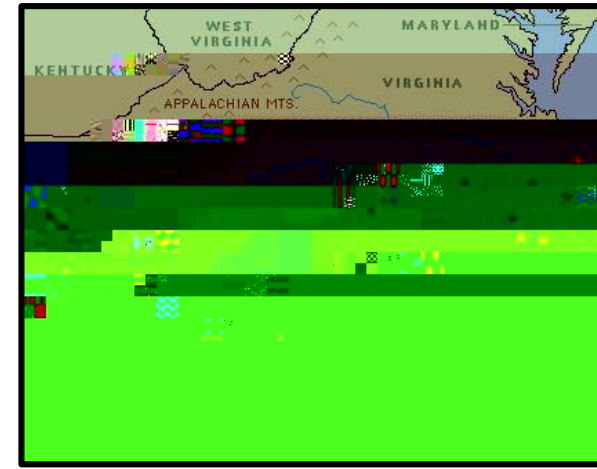
*Program Administrator for Community*

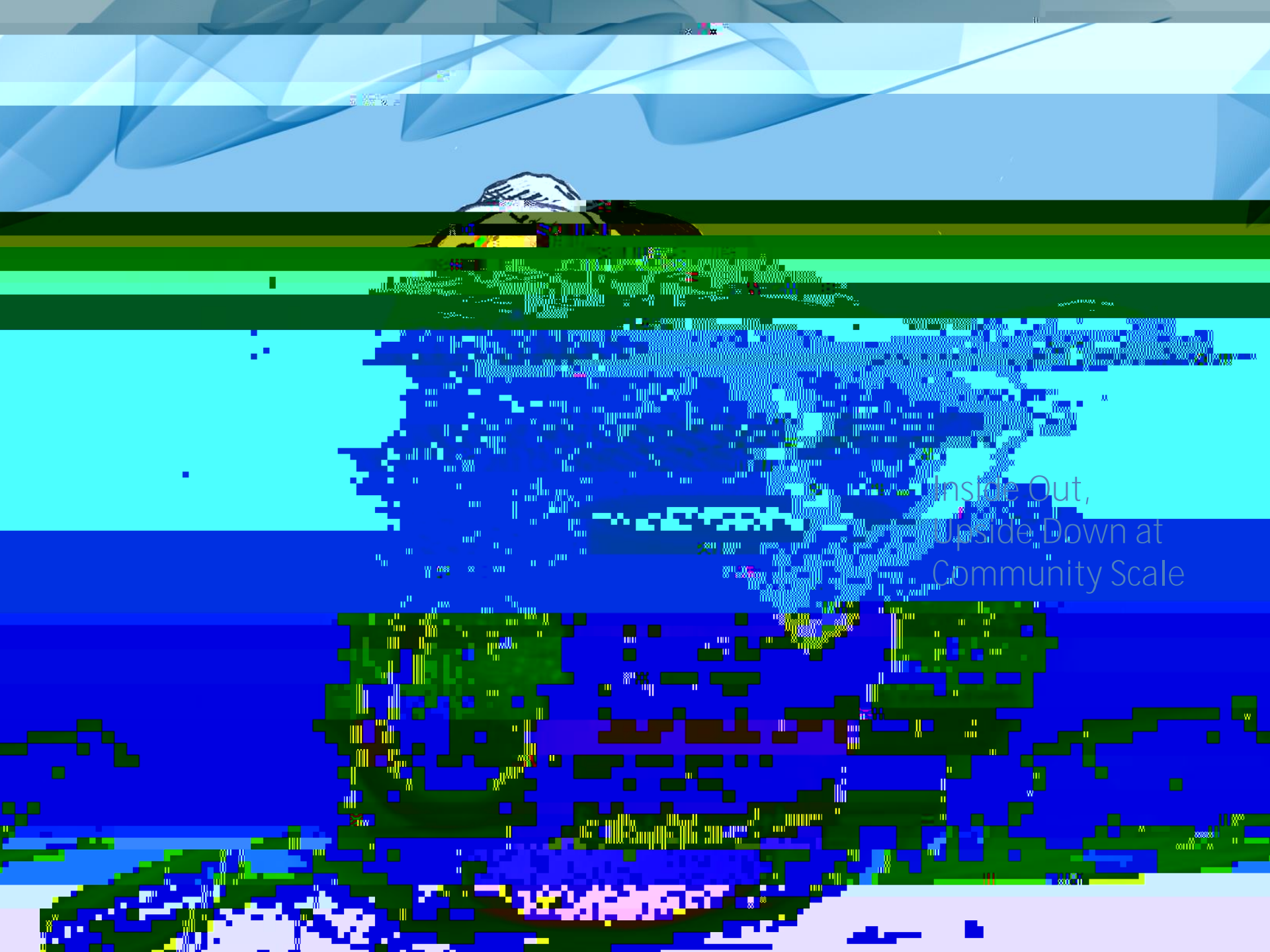


# Faith-based Workforce: Engaging the Community and the Health System

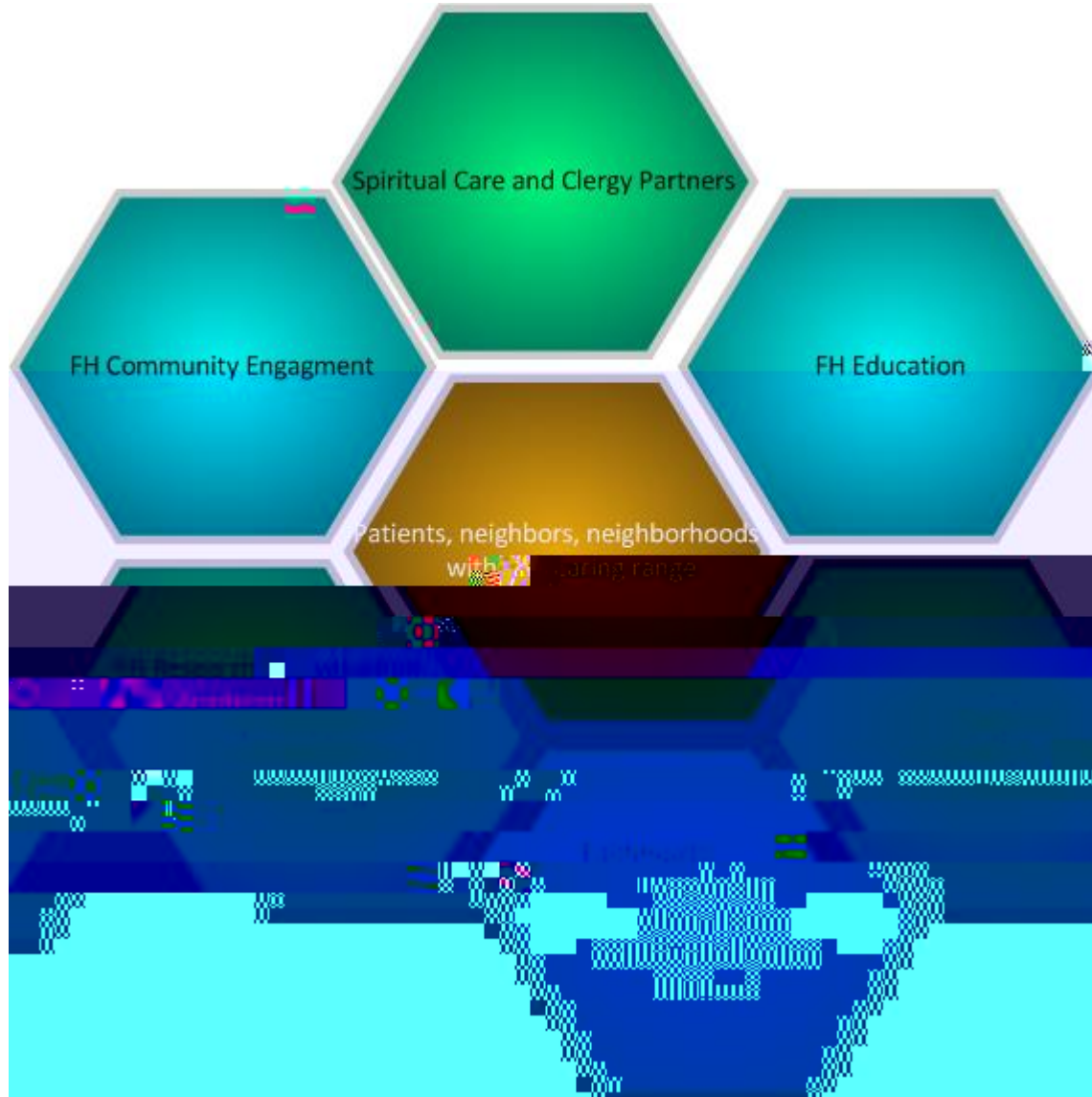
*Presented as a mini-plenary at "The 31<sup>st</sup> Annual Rosalynn Carter Symposium on Mental Health Policy"*

November 13, 2015





Inside Out,  
Upside Down at  
Community Scale



**Process Markers**

**4 qualities** (right door, right time, ready to be treated, not alone)

\$ (vulnerable people)

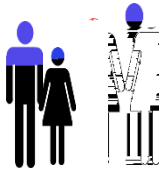
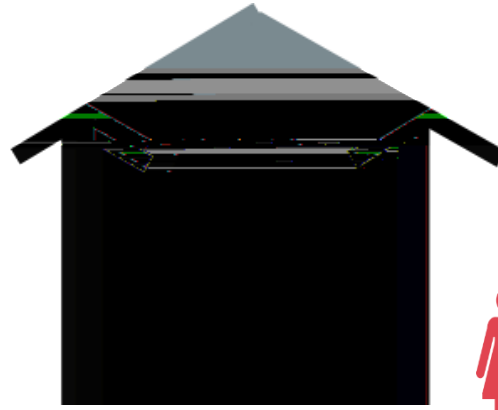
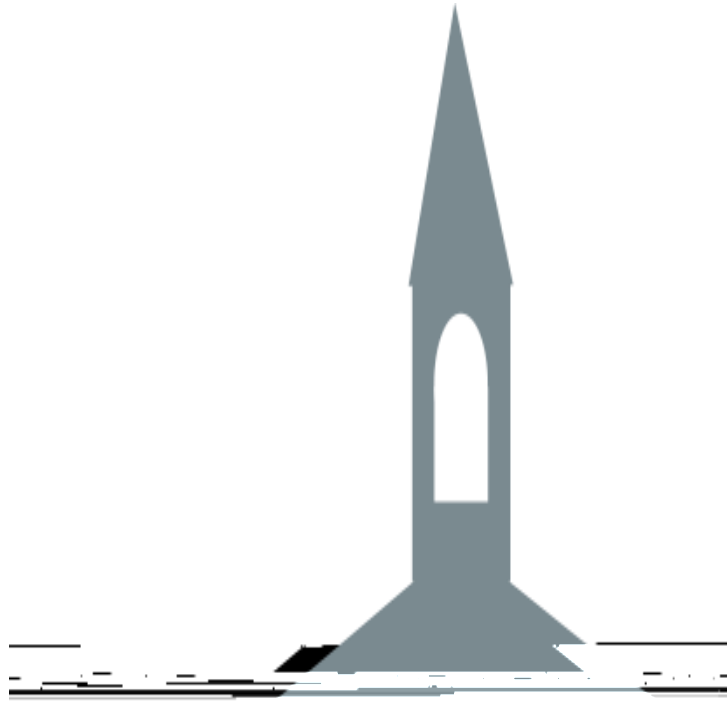
Maps (Assets, hotspots)

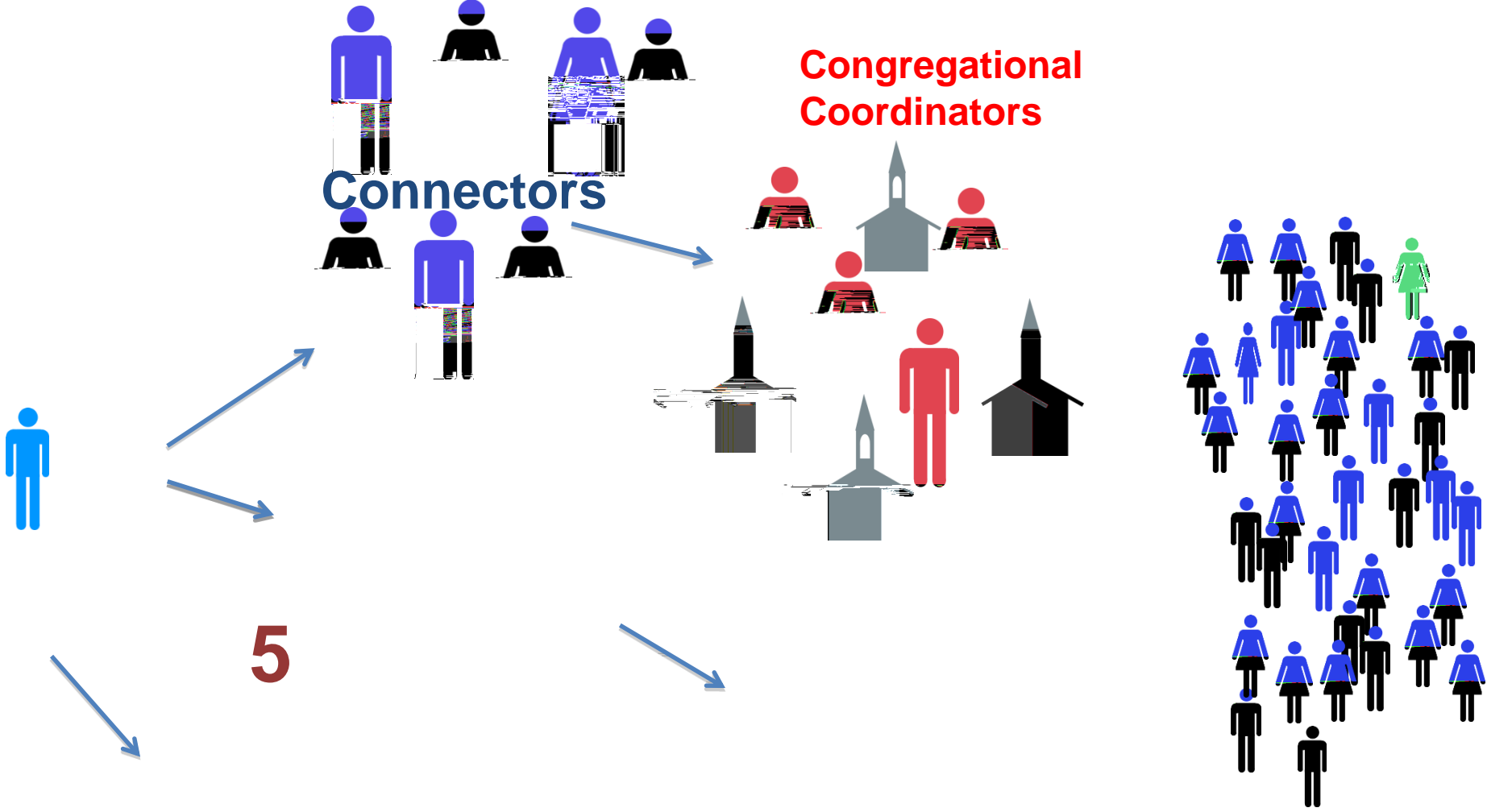
All the normal hospital qualities

Population scale Social Factors

Formal accounting such as Community Benefit, grants, budgets

Stories and histories, especially those of our neighbors and partners, in which we can see our emergence in living context.



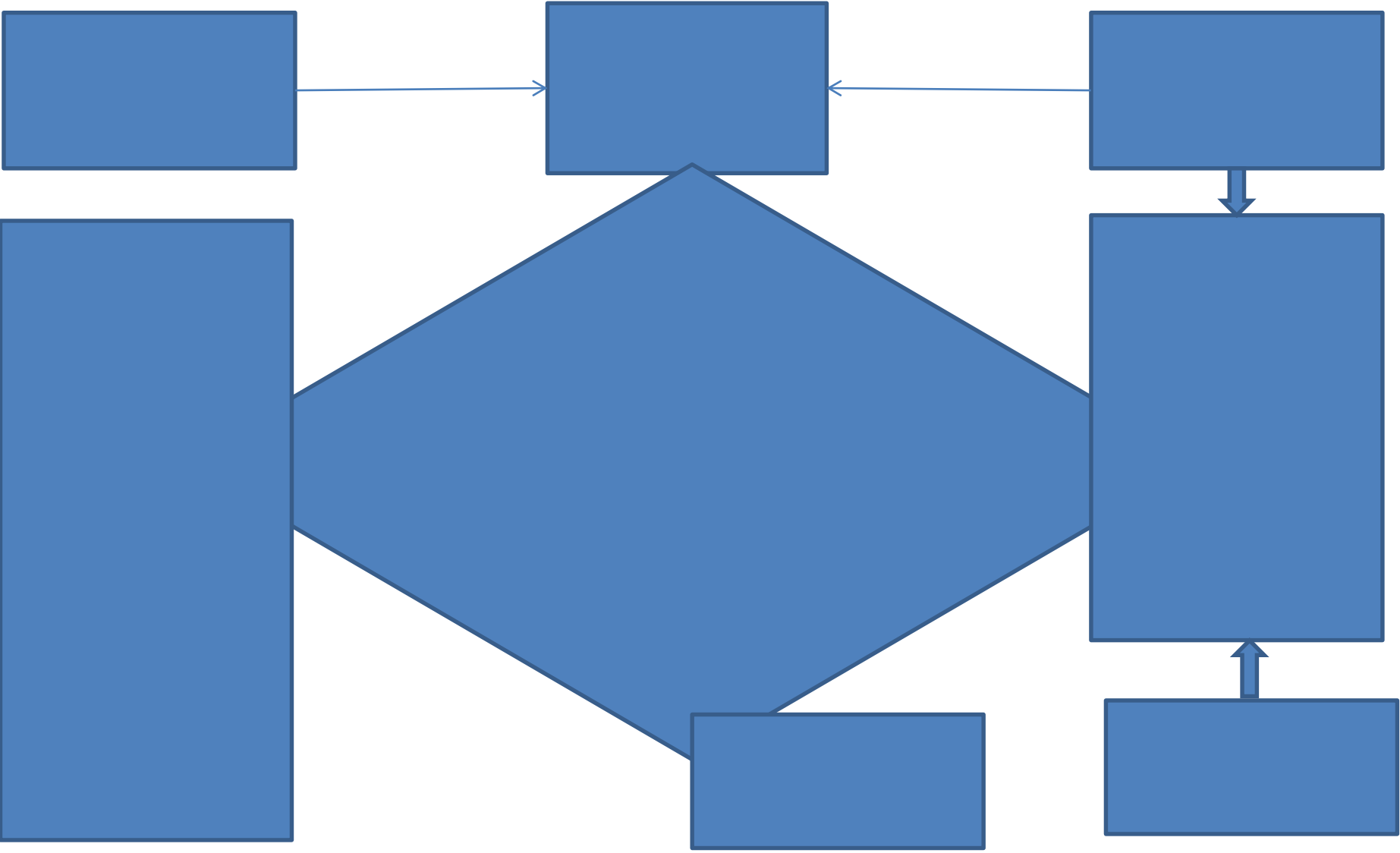




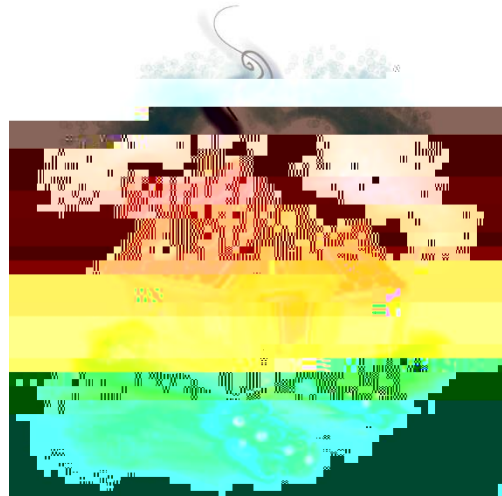




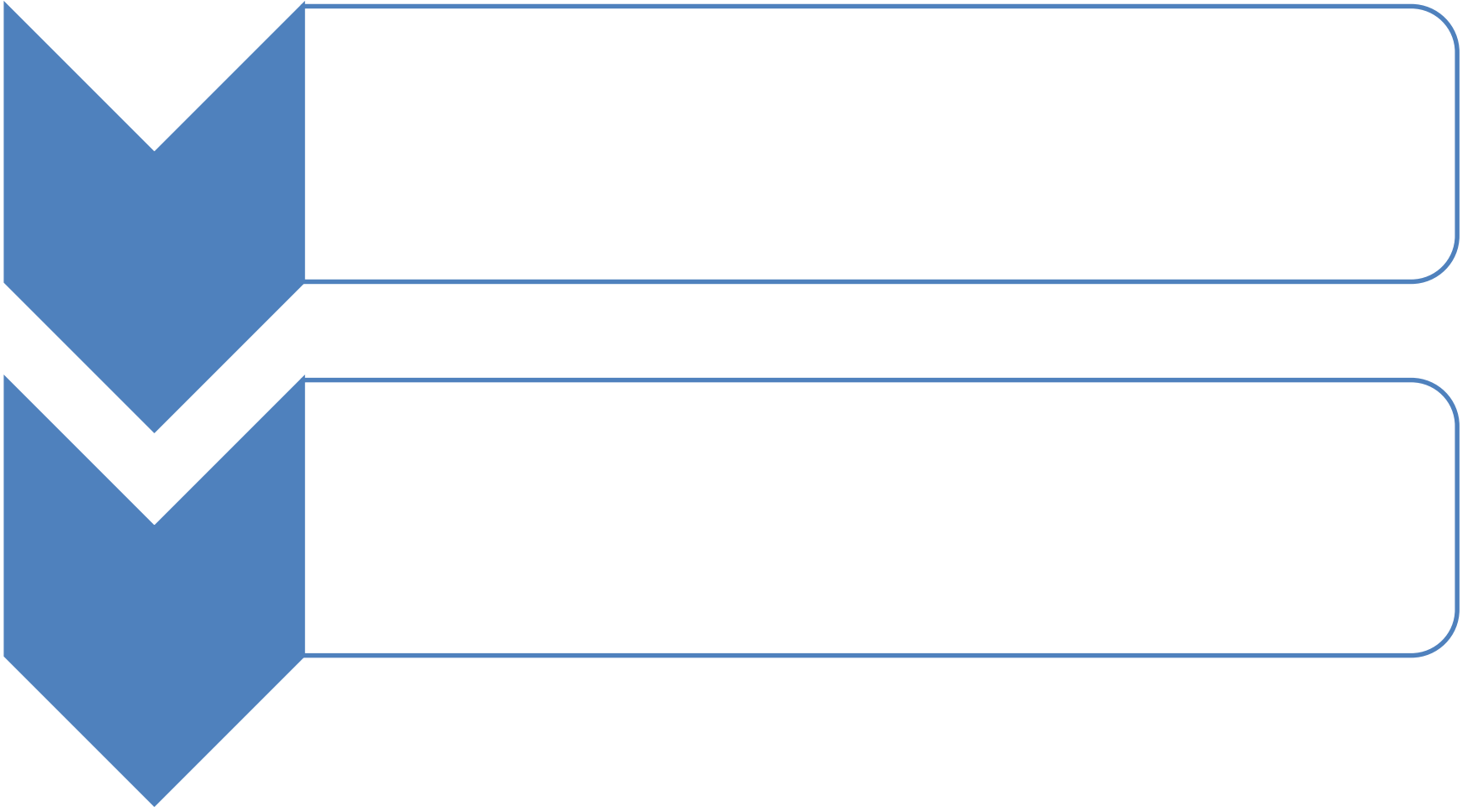
# Integrate INTERNAL PROGRAMS with FaithHealth Referral Streams and Processes



# SUPPORTERS OF HEALTH ACTIVITIES: Embedded Formative Evaluation: First 18 months



1484 TOTAL  
ENCOUNTERS



Encounters:

Referral Sources:

Past Hospitalizations: 90% of the referrals

Readmission rates 10%

Majority (93%) claim no faith home

Primary needs met: healthcare coverage, food, home care assistance, utility/bill assistance

Payer Status: Un-insured (62%), Medicaid (16 %), Dual (9%), Medicare (8%), 3<sup>rd</sup> Party (5%)

Medicaid, potential ROI

one

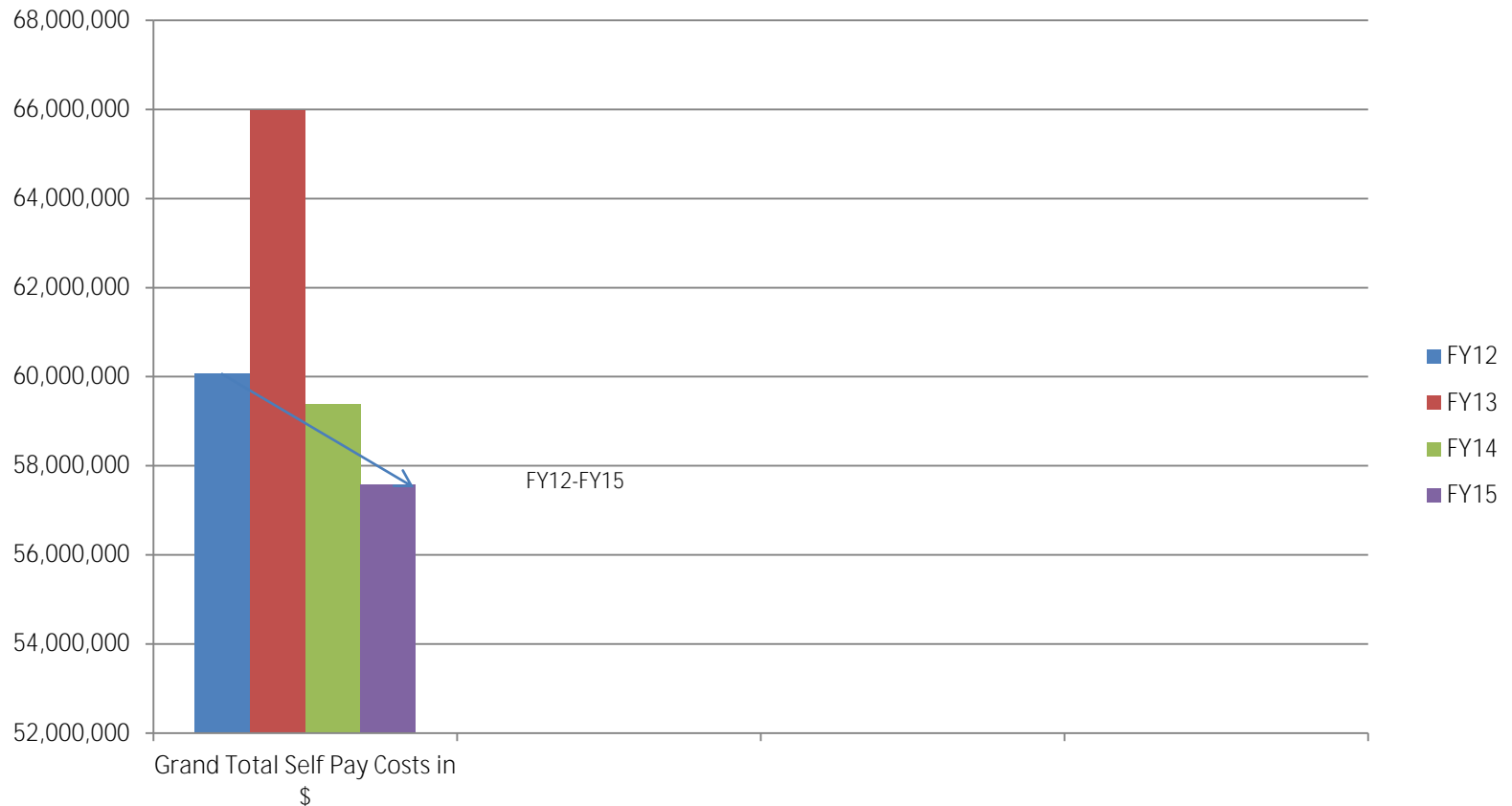
[http://www.ihl.org/communities/blogs/\\_layouts/ihl/community/blog/itemview.aspx?List=7d1126ec-8f63-4a3b-9926-c44ea3036813&ID=111](http://www.ihl.org/communities/blogs/_layouts/ihl/community/blog/itemview.aspx?List=7d1126ec-8f63-4a3b-9926-c44ea3036813&ID=111)

	6 Months Prior to Enrollment	6 Months After Enrollment
		(16% )
		(15% )
		(16% )
		(3% )
		(10% )

# Place-Based Charity Care Findings

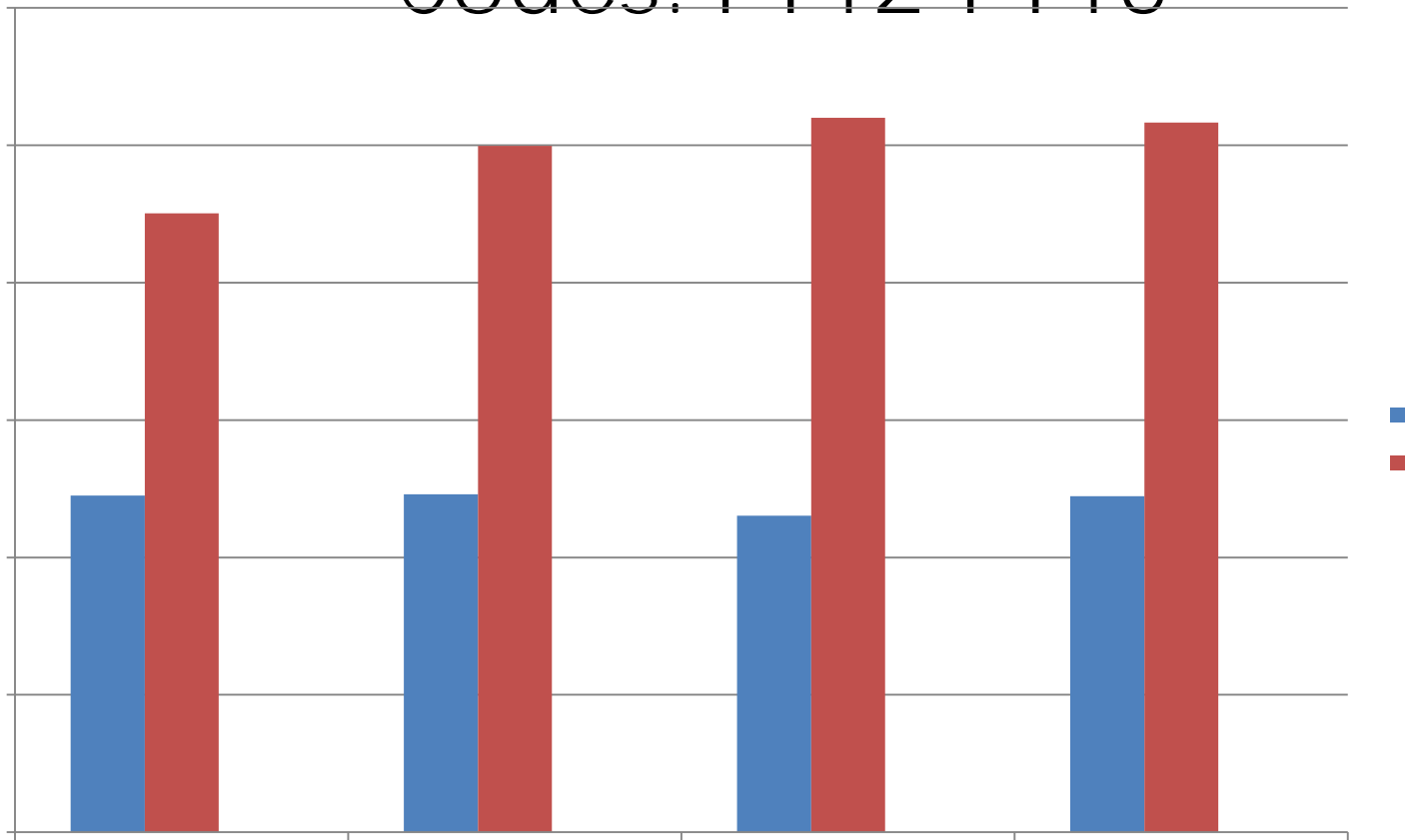
FY12-15 Self Pay Patients Only: 5 target zip codes

# Grand Total Self-Pay Costs from FY12-FY15



Overall total self-pay costs to the system have dropped by 4% from FY12 to FY15, resulting in a savings of \$2,508, 460

# Self-Pay Costs (\$) Per Encounters for 5 Target Zip Codes vs. All Other Zip Codes: FY12-FY15





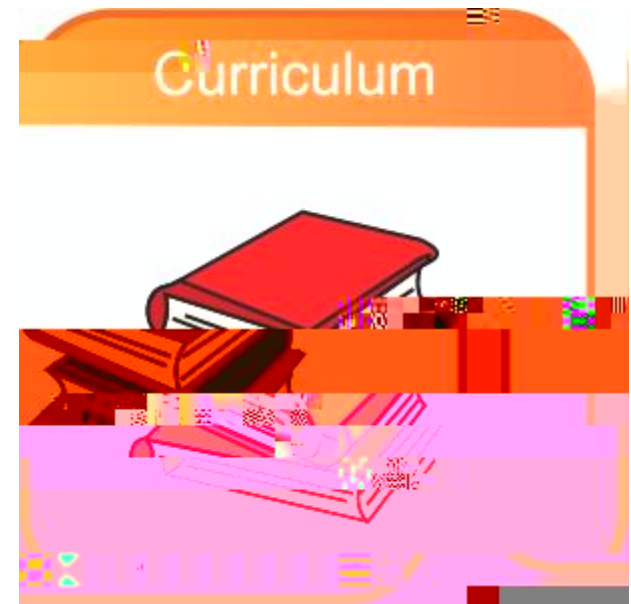
# 4 Year Charity Care Findings in 5 Zip Codes

# Expanding the Supporters of Health

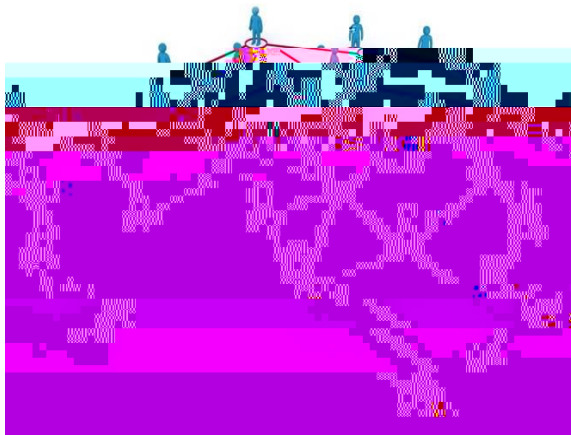


# Curriculum Design

motivational interviewing basic  
health/behavioral health  
management (pain management,  
sleep)

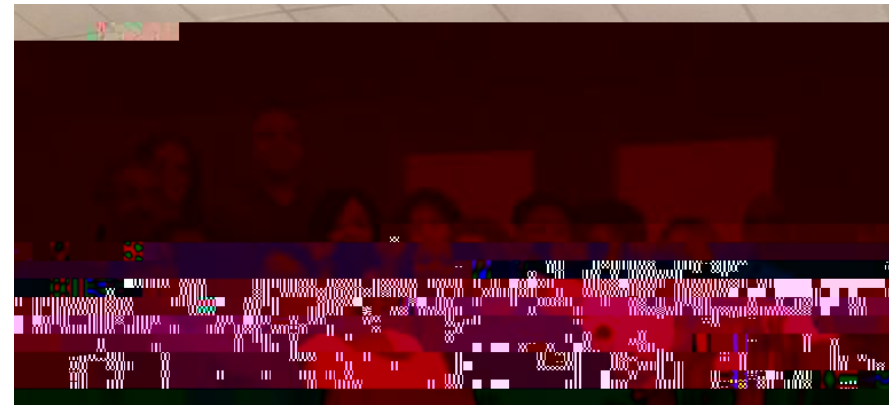


# Pedagogy



# Ongoing Questions

# Next Steps: Chronic Care Management clinics in partnering faith communities, building on Triad Free Health Clinic



Join us as we all work toward creating Optimal  
Health in our Communities!

THANKS for Being a Leader in this work!

